

1 Electronic Consumer Disclosure

Consumer Disclosure Regarding Electronic Business Transactions, Receiving Electronic Notices and Disclosures, and Signing Documents Electronically

From time to time, Tebra Technologies, Inc. (formerly known as Kareo, Inc.), including its subsidiary PatientPop, Inc. (we, us, or Tebra), may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically. Please read the information below carefully and thoroughly. By proceeding, you are agreeing that you have reviewed the following consumer disclosure information and consent to transact business using electronic communications, to receive notices and disclosures electronically, and to utilize electronic signatures in lieu of using paper documents.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You may request delivery of such paper copies from us by following the procedure described below.

Required hardware and software

The minimum system requirements for using our platform may change over time. The current system runs the latest versions of the Chrome, Firefox, Microsoft Edge, and Safari browsers.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. If at any point after withdrawing consent you proceed forward and use the electronic signature system, you are once again consenting to receive notices, disclosures, or documents electronically. You may withdraw consent to receive electronic notices and disclosures and optionally electronic signatures by following the procedures described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through our platform or via email all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

Requesting paper copies, withdrawing consent, and updating contact information

To request paper copies of documents, withdraw consent to conduct business electronically and receive documents, notices, or disclosures electronically or sign documents electronically, please contact us by sending an email to legal@tebra.com or by postal mail at Tebra Technologies, 1111 Bayside Drive, Suite 150, Corona del Mar, CA 92625, Attn: Legal, and include the following information:

- **Requesting Paper Copies:** Please provide your name, email, telephone number, postal address and document title.
- **Withdraw Consent:** Please provide your name, email, date, telephone number, postal address.
- **Update Contact Information:** Please provide your name, email, telephone number and postal address.